



भारतीय रिज़र्व बैंक  
RESERVE BANK OF INDIA

वेबसाइट : [www.rbi.org.in/hindi](http://www.rbi.org.in/hindi)

Website : [www.rbi.org.in](http://www.rbi.org.in)

ई-मेल/email : [helpdoc@rbi.org.in](mailto:helpdoc@rbi.org.in)



संचार विभाग, केंद्रीय कार्यालय, शहीद भगत सिंह मार्ग, फोर्ट, मुंबई - 400 001

Department of Communication, Central Office, Shahid Bhagat Singh Marg, Fort, Mumbai - 400 001 फोन/Phone: 022 - 2266 0502

June 3, 2024

## RBI launches Survey on Computer Software and Information Technology Enabled Services (ITES) Exports: 2023-24

The Reserve Bank has launched the [2023-24](#) of its annual survey on Computer Software and Information Technology Enabled Services (ITES) Exports.

The survey collects data on various aspects of computer services exports as well as exports of information technology enabled services (ITES) and business process outsourcing (BPO). The survey results are disseminated in public domain besides being used in compilation of India's external sector statistics.

The survey schedule for the 2023-24 round is required to be filled in by all software and ITES/BPO exporting entities. The format of the ITES survey schedule has been updated for the current round. The soft form of this survey schedule (both in [Hindi](#) and [English](#)) is available on the RBI's website under the head 'Regulatory Reporting' → '[List of Returns](#)' → 'ITES – Survey Schedule' [ or under the head '[Forms](#)' (available under 'More Links' at the bottom of the home page) and sub-head '[Survey](#)'], which can be duly filled and submitted via [email](#) by July 15, 2024.

The instructions are provided in [FAQs](#) and, in case of any query or clarification, kindly contact us at [itesquery@rbi.org.in](mailto:itesquery@rbi.org.in) or given below address.

The Director,  
International Investment Position Division,  
Department of Statistics and Information Management (DSIM),  
Reserve Bank of India,  
C-9, 5th floor, Bandra-Kurla Complex, Bandra (E),  
Mumbai - 400 051.

Please [click here](#) to send email.

Press Release: 2024-2025/423

(Puneet Pancholy)  
Chief General Manager