

**Software Technology Parks of India – Bengaluru****Escalation Matrix – EXIM Services**

| <b>EXIM Approval Group<br/>(EAG)</b>                                       | <b>Export Certification Group<br/>(ECG)</b>                                  | <b>Reporting , Monitoring<br/>and Adjudication Group<br/>(RMAG)</b>            |
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