SOFTWARE TECHNOLOGY PARKS OF INDIA

(An Autonomous Society under 'Ministry of Electronics and Information Technology, Govt. of India)

No.76&77, Cyber Park, 6th Floor, Electronic City, Bengaluru – 560 100

Tel No: 080-66186000 – 6007, Fax No. 080-28521161

Website: https://bengaluru.stpi.in

INFORMATION HANDBOOK UNDER RIGHT TO INFORMATION ACT 2005

CHAPTER – 1: INTRODUCTION

1.1 Background of the Handbook

This information Handbook has been prepared in pursuance of Section 4 of the Right to Information Act, 2005 (RTI Act, 2005) to provide information in respect of objectives, functions etc. of the Software Technology Parks of India.

1.2 Objectives

- To provide access to information under the control of office of the Director General, Software Technology Parks of India and to promote transparency in the working.
- To provide maximum information suo-motu or sources thereof so that people have minimum resort to use of the RTI Act.

1.3 Intended Users

This Handbook is useful for the software exporting industry including small/medium entrepreneurs and individuals working in the related areas.

1.4 Contact Persons for getting more information

Please contact the Public Information Officer / Concerned Assistant Public Information Officer (s) in the office of the Software Technology Parks of India and its centres / sub centres as detailed in Chapter – 17 below.

1.5 Definitions/Abbreviations used

a) "APIO" means Assistant Public Information Officer(s) designated under Section 5(1) of the RTI Act

b) "AA"means Appellate Authority to whom an appeal can be submitted under Section 7(8)(iii) of the RTI Act

c) "DG" means Director General, STPI

d) "EXIM Policy" means Export/Import Policy

e) "PIO" means Public Information Officer designated under Section 5(1) of the RTI Act

f) "RTI Act" means Right to Information Act 2005

g) "EHTP Scheme" means Electronics Hardware Technology Park

h) "STP Scheme" means Software Technology Park

i) "STPI" - Software Technology Parks of India

j) "MTS" - Member Technical Staff

k) "MTSS" - Member Technical Support Staff

l) "MAS" - Member Administrative Staff

m) "MASS" - Member Administrative Support Staff

n) "SEB" - Standing Executive Board

o) "GC" - Governing Council

p) "IB"- Intelligence Bureau

q) "TO" -Technical Officer

r) "OIC" – Officer In Charge

1.6 Procedure and fee structure for getting information not available in the Handbook

Any person who wishes to seek information under the RTI Act, 2005 can file an application in RTI-Form A, attached with this Handbook, to the PIO or APIO concerned. Forms are available free of cost in the O/o STPI Centre/sub-Centre. It can also be downloaded from the STPIB website.

A fee of Rs.10/- (Rs.Ten Only) per application will be charged for supply of information other than the information relating to Tender Documents/Bids/Quotations/Business Documents in addition to the cost of document or the photocopies of document/information, if any. For Tender Documents, an application fee of Rs.500/- Rs. Five Hundred Only) per application will be charged. A sum of Rs.2/- (Rs.Two Only) per page will be charged for supply of photocopy of document(s) under the control of O/o STPI.

The fee/charges payable as above shall be in the form of Demand Draft/Indian Postal Order (IPO) drawn in favor of Software Technology Parks of India and payable at Bengaluru. Subject to the provisions of the RTI Act, STPI will endeavor to reply/provide the information as early as possible, and in any case within thirty days of the receipt of the request.

CHAPTER – 2: PARTICULARS OF THE ORGANIZATION, FUNCTIONS AND DUTIES [Section 4(1) (b) (i)]

2.1 STPI: The Background

Software Technology Parks of India was established and registered as an Autonomous Society under the Societies Registration Act 1860, under the Ministry of Electronics and Information Technology, (then Department of Electronics) Government of India on 5th June 1991 with an objective to implement STP Scheme, set-up and manage infrastructure facilities and provide other services like technology assessment and professional training.

2.2 Objectives of the Society

The objectives of the Software Technology Parks of India are:

(a) To promote development of software and software services including Information Technology (IT) enabled services/Bio-IT.
(b) To provide statutory and other promotional services to the exporters by implementing Software Technology Parks (STP) / Electronics and Hardware Technology Parks (EHTP) Schemes and other such schemes which may be formulated and entrusted by the Government from time to time.
(c) To provide data communication services including value added services to IT/IT enabled Services (ITES) related industries.
(d) To promote micro, small and medium entrepreneurs by creating conducive environment for entrepreneurship in the field of IT/ITES

2.3 Functions of the Society

The STPI shall perform all functions necessary to fulfill its objectives and include the following:-

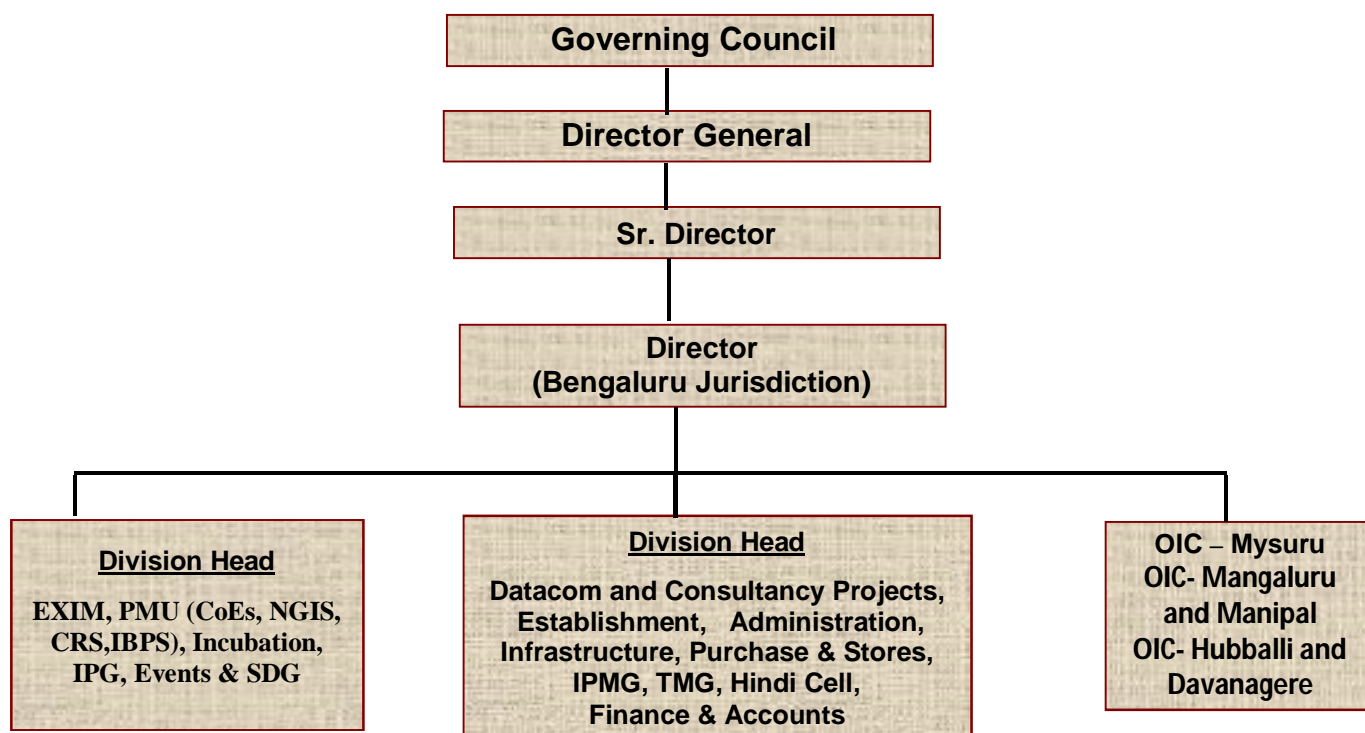1. To establish Software Technology Parks / Centers at various locations in the country;
(a) To perform all functions in the capacity of the successor to the erstwhile Software Technology Park Complex which were taken over by the STPI
(b) To establish and manage the infrastructural resources such as integrated infrastructure facilities etc. for 100% export oriented units and to render similar services to the users other than exporters.
(c) To undertake other export promotional activities such as technology assessments, market analysis, market segmentation as also to organize workshops/ exhibitions/ seminars/ conferences etc.,
(d) To facilitate specialized training in the niche areas to meet the above objectives
(e) To work closely with respective State Government and act as an interface between industry and Government.
(f) To promote secondary and tertiary locations by establishing STPI Presence to promote STP/EHTP Scheme, and promotional schemes announced by Government.
(g) To promote entrepreneurship through incubation programmes / seed funds / IP development and other awareness programmes.
(h) To assist State Governments in formulating IT policies and liaison for promoting the IT industries in respective states to achieve an exponential growth of exports.
(i) To promote quality and security standards in the IT Industries.
(j) To work jointly with venture capitalists for providing financial assistance to the IT Industries.
(k) To provide Project Management and Consultancy services both at national and international level in the areas of expertise of STPI.

2. To perform financial management functions which comprise *inter alia* the following activities;

(a) To obtain or accept grants, subscription, donations, gifts, bequests from Government, Corporations, Trusts, Organizations or any person for fulfilling the objectives of the STPI.

Note: Whenever any gifts, bequests from foreign Governments/Organizations are accepted/obtained they shall be routed through the Government of India and be regulated by such directions as may be issued by the Government.

(b) To maintain a fund to which shall be credited :
- All money provided by the Central Government, State Governments, Corporations, Universities etc.
- All fees and other charges received by the STPI.
- All money received by the STPI by way of grants, gifts, Donations, benefactions, bequests or transfers; and
- All money received by the STPI in any other manner or from any other source.
(c) To deposit all money credited to the Fund in Scheduled Banks / Nationalized Banks or to invest in such a manner for the benefit of the STPI as may be prescribed. At least 60% of the funds shall be placed with the Public Sector Banks or in such a manner as may be prescribed by the Government from time to time.
(d) To draw, make, accept endorse and discount cheques, notes or other negotiable instruments and for this purpose, to sign, execute and deliver such assurance and deeds as may be necessary for the purposes of the STPI.

(e) To pay out of the funds maintained by STPI or out of any particular part of such funds, the expenses incurred by the STPI from time to time including all expenses incidental to the formation and reorganization of the STPI and management and administration of any of the foregoing activities including all rents, rates taxes, outgoing and the salaries of the employees.

(f) To acquire, hold and dispose of the property in any manner whatsoever for the purposes of the STPI, with the prior approval of Government of India and as per procedures laid down by the Government.

(3) TO DO ALL SUCH ACTS AND THINGS AS MAY BE REQUIRED IN ORDER TO FULFILL THE OBJECTIVES OF THE STPI.

2.4 Organization Chart

```
                    ┌─────────────────────┐
                    │  Governing Council  │
                    └─────────────────────┘
                              │
                    ┌─────────────────────┐
                    │  Director General   │
                    └─────────────────────┘
                              │
                    ┌─────────────────────┐
                    │    Sr. Director     │
                    └─────────────────────┘
                              │
                    ┌─────────────────────┐
                    │      Director       │
                    │(Bengaluru Jurisdiction)│
                    └─────────────────────┘
```

Division Head	Division Head	OIC – Mysuru
EXIM, PMU (CoEs, NGIS, CRS,IBPS), Incubation, IPG, Events & SDG	Datacom and Consultancy Projects, Establishment, Administration, Infrastructure, Purchase & Stores, IPMG, TMG, Hindi Cell, Finance & Accounts	OIC- Mangaluru and Manipal OIC- Hubballi and Davanagere

2.5 Details of Services provided by STPI

2.5.1 SOFTWARE TECHNOLOGY PARK (STP) SCHEME/ ELECTRONIC HARDWARE TECHNOLOGY PARK (EHTP) SCHEME

The Software Technology Park Scheme (STP) is a 100% export-oriented scheme for software development and IT enabled services through data communication link or physical medium. STP scheme was introduced to give impetus to the software industry in concrete manner and for providing conducive environment to the industry to conduct the business at pace commensurate with international practices.

The scheme integrates the government concept of 100 percent Export Oriented Units (EOUs) and Export Processing Zones (EPZs) and that Science Park/Technology Parks, as operating elsewhere in the world.

Electronic Hardware Technology Park (EHTP) Scheme

Electronic Hardware Technology Park (EHTP) is a 100% export oriented scheme for manufacture of Electronic Hardware. Companies undertaking to export their entire production of goods and services may be set up under EHTP scheme.

Companies engaged in development of software applications, products and services (STP) and the companies engaged in manufacture of electronic goods and services can register to avail the benefits of this scheme.

STP and EHTP Scheme Benefits & Highlights:

➢ A company can set up STP/EHTP unit anywhere in India.
➢ 100% Foreign Equity is permitted.
➢ Approvals are given under single window clearance mechanism.
➢ Duty free import of goods, raw materials (EHTP) & Software are permitted.
➢ Import of second hand capital goods is also permitted.
➢ Re-Export of imported goods is permitted.
➢ Simplified Minimum Export Performance norms of "Positive Net Foreign Exchange Earnings (positive NFE)" over a period of five years.
➢ STP/EHTP units may also use all duty free equipment / goods for training purpose (including commercial training), subject to condition that no duty free equipment / goods shall be installed outside bonded premises for this purpose.
➢ Sales in Domestic Tariff Area (DTA) are permissible.
➢ Computers and computer's peripherals may be donated to recognized institutions of India without payment of any duties after two years of their import.
➢ Depreciation up to 100% is permissible for Computers and Computer peripherals in 5 years and 10 years in case of other items.

Certification of Software Exports

Software Companies, which do not wish to avail the benefit of STP scheme, may get registered with STPI for the certification of Software Exports. On registration, certificate is issued to the company with the validity of three years during this period, companies can get their Software Exports certified by STPI. The same may be renewed further for the period of three years at a time.

2.5.2 INTERNET & MANAGED IT SERVICES

INTERNET SERVICES:

High Speed Data Communication Services

STPI holds the Category 'A' Internet Service Provider (ISP) license with ALL INDIA as the service area. STPI caters to the data communication needs of the quality conscious Indian IT industry by providing SoftLINK service i.e., providing Internet Leased line Connectivity to IT Industry, Academia, PSUs/ Govt. Organisation etc.,. STPI is the first commercial Internet service provider of India and the first to offer Digital Private Line through multiple access radio network. STPI's National service delivery and management infrastructure includes 63 independent gateways.

Soft Link Services

SoftLINK is an internet service developed specially to cater to the needs of the IT industry, Academia, PSUs/ Govt. Organisation etc. It provides high-speed, dedicated Internet access with quality and reliability. 24*7*365 technical support, handled by a well-qualified technical team. Online bandwidth statistics allow Customers to monitor the usage and help them forecast future requirements. Service Level Agreement (SLA) for its internet network guarantees uptime of more than 99.5%.

Benefits

➢ Network Redundancy at all levels (i.e., last mile, router, switch and connectivity to Internet gateway on transmission level)
➢ Robust Network with multi-homed gateway
➢ 24x7x365 technical support, handled by well-qualified technical team
➢ Online bandwidth statistics to monitor the usage and enable customer to forecast future requirement
➢ An ISO certified Organization
➢ Service Level Agreement (SLA) uptime of more than 99.5%
➢ Bandwidth on Demand (BoD) service for the existing Internet Leased Line Service customers

Safe Net Virtual-UTM

The Internet traffic is filtered, scanned and cleaned at the STPI Internet Gateway before it reaches customer network providing increased network security without having to invest on expensive on premise security appliance. This integrates critical security functions such as firewall, intrusion detection and prevention, anti-virus, web content filtering, application content filtering, malware, Botnet etc., and provides remote admin service for managing Firewall rules, Web filtering etc. Virtual-UTM service helps customers to manage compliance requirements by automatically enforcing corporate-level polices.

Managed IT Services

STPI offers the Managed IT Services to customers across India, over the cloud to address long IT infrastructure procurement cycles, underutilization of resources, need for dynamic scalability, and appropriate disaster recovery of applications and data. STPI offers the following Managed IT services :

➢ Server Co-location
➢ Domain and Web Hosting Services
➢ Disaster Recovery Services
➢ Managed Security Services
➢ Managed E-mail service
➢ Backup service
➢ Tape vaulting service

2.5.3 Incubation Services

The incubator concept has emerged worldwide as an essential component of the infrastructure required for the growth of high technology businesses including Information Technology and Software Development. These incubators provide the necessary help to nurture technology ideas into commercial successes. STPI has launched the concept of incubation facility across various STPI centres for the Small and Medium Entrepreneurs (SMEs). STPI sets up entire facility enabling startups to commence their operations without any hassels. It offers advantage of no gestation period and does not require any capital investment. It helps in developing confidence in the client and ensures that the business opportunity is not lost. STPI-B has established a technology incubation centres at Bengaluru, Mangaluru, Hubballi and Davanagere.

The incubation has the following facilities:

- Plug and Play facility for ready to use infrastructure by the start-up/incubatee companies
- Back-up power supply
- Telephone and Fax Facility
- Air Conditioners
- Conference Rooms
- High Speed Communication Links, Internet and Video Conferencing Facilities.

2.5.4 PROJECT MANAGEMENT AND CONSULTANCY SERVICES

STPI provides extensive range of PMC services to meet latest information Technology requirements of various organisations. The PMC Services offered are :

Data Centre Establishment & Management Services

Scaling IT platforms with robust Data Centre solution strategy :

- Setting up Data Centres as per TIA-942 standards
- O&M services for Data Centres and Network Operation Centres
- Colocation of Servers (DNS, Web, Email etc.) and its Management

Network & IT Infrastructure Services

Creating & managing organizational IT Infrastructure as per new age standards :

- Design and Implementation of Networks on various Technologies
- Setting up Network Management Centres (Local and Remote infra Management)
- Managing System Reliability, Availability and Security while optimizing costs
- Management and Administration of Database and related activities

IT Audit & Security Operations Services

Securing IT Systems from latest vulnerabilities:

- STPI is Empanelled with CERT-IN for providing Information Security & IT Infrastructure audit/ Vulnerability Assessment and Penetration Testing (VAPT) Services to customers.
- Advisory services for IT Audits as per International Standards
- Security Operations Centre (SOC) Service

Startup Promotion Services

Providing the supportive framework to help Startups grow

Startup Ecosystem Setup	Ecosystem Upgradation
Feasibility study	Gap analysis and remedial action plan
- Creation of SOP & Engagement model - Onboarding of Partners / Startups - Programme Management - Setting up labs and other associated facilities	- Strategy for onboarding new Partners / Startups etc., - Providing key services like IPR support, Compliance support, Industry Market Fit - Organizing activities like Challenge program, Hackathon, Outreach / Networking events etc.,

Software Development Consultancy

Companion in creating the right solution

• Requirement Analysis • Technology Solution	• Deployment Architecture • Project Management

2.5.5 Data Centre and Cloud Services

STPI Bengaluru has setup Rated 3 Data Center of around 19,000 Sq. ft. at Electronic City Bengaluru with server farm area of 7,000 sq. ft. The facility provides Server Colocation, Cloud Services, GCC Cloud Services, SOC Services & Managed IT Services and Disaster Recovery Service backed by industry leading SLAs to Government, Industry & Academia.

Salient Features of Data centre

- Rated-3 data center complying with TIA 942 standards strategically located in India's largest IT hub Bengaluru, which is the least seismic active zone.
- The data center is built with dual power feeder for redundancy, cooling and network across all the elements.
- Designed to cater varying IT loads.
- Certified for ISO 9001, 27001, 20000-1 and PCI DSS the Payment Card Industry Data security Standards.
- Datacenter is MeitY empaneled and audited by STQC.
- Round the clock monitoring and maintenance by skilled personnel.
- Load bearing capacity of 1250 kg/sq. mtr.
- Fire Protected Facility
- Very high speed and strong network backbone
- Enterprise grade routing protocol

STPI offers the following Cloud and Data Centre services

- ➤ Co-location Service
- ➤ Virtual Private Server
- ➤ Virtual Private Cloud
- ➤ Hybrid Cloud Service
- ➤ Storage As A Service
- ➤ Backup Service
- ➤ SOC Services

2.5.6 Centres of Entrepreneurship (CoEs)

Please refer to STPI-HQ Website www.stpi.in

2.5.7 Next Generation Incubation Scheme (NGIS)

Please refer to STPI-HQ Website www.stpi.in

2.5.8 Atal Incubation Centre

AIC STPI Bengaluru is supported by AIM, NITI Aayog and hosted by STPI, keeping the objective of Innovation & Entrepreneurship in the primary domains of Healthcare, Electronics, ICT, IoT & E Commerce. It is spread over 10,000 sq.ft. & equipped with state-of-the art physical infrastructure, lab, and common office facilities along with a dedicated team to operate. Startup incubation support, mentors pool, IPR Support, Product Development activities, conduction of Events/Workshops- hackathons, idea challenges, workshops, technical & business mentoring sessions, etc. are the primary activities. It targets to support 65 innovative disruptive technology start-ups over a period of 5 years.

2.5.9 India BPO Promotion Scheme (IBPS) and North East BPO Promotion Scheme (NEBPS)

Please refer to STPI-HQ Website www.stpi.in

2.5.10 Semiconductor Measurement Analysis and Reliability Test (SMART) Lab at Bengaluru

STPI in collaboration with Govt. of Karnataka has setup a SMART Lab at Bengaluru. A first of its kind initiative driven by STPI enabling start-ups and semiconductor companies to test their chip designs locally and reduce product design cycle and operation costs. STPI SMART Lab is equipped with latest high end Semiconductor Test, Measurement and Reliability Test equipment and is aimed at supporting the growth of design and hardware companies out of India. One more such Lab is being setup at Bhubaneshwar in Odisha. The SMART Lab has gone live w.e.f. 20th December 2017 and various ESDM companies are using the SMART Lab facility.

2.5.11 Modified Electronics Manufacturing Cluster (EMC 2.0) Scheme

Please refer to STPI-HQ Website www.stpi.in

Sl. NO.	Name of the Post	Job Responsibility
1.	Director	➢ Director is the administrative and Technical Head of respective centre ➢ Director has been delegated powers for implementation of the STP & EHTP Schemes and to establish High Speed Data Communication (HSDC) facility to industry within the jurisdiction of the state. ➢ Co-ordination with industry, Academia and State Governments for facilitating conducive environment for the growth of IT/ITES industry and exports. ➢ Monitoring & review of EoUs under STPI ➢ Director is the Member Secretary of Standing Executive Board (SEB) and Member of Incubation Advisory Council of STPI-B. ➢ Director is also responsible for overall management and running of the STPI operations in the jurisdiction of the state. ➢ Strategic planning for expansion of STPI infrastructure.
2.	MTS E-V (Scientist 'F') / MTS E-IV (Scientist 'E')	➢ Implementation of STP & EHTP schemes and High Speed Data Communication (HSDC) facility to industry. ➢ Overseeing the implementation of Statutory Services, Datacom Services including Datacenter Services, Project Management Consultancy, Industry Promotion, Business Development & Incubation Facilities, Training activities and to oversee the smooth functioning of STPI Bengaluru and Sub centre Operations. ➢ Co-ordination for expansion of STPI infrastructure.
3.	MTS E-III (Scientist 'D') / MTS E-II (Scientist 'C') / MTS E-I (Scientist 'B')	➢ Management of Statutory Services. ➢ Management of Datacom Services & Network Operation Centre / Data Centers, Cloud and SOC Services. ➢ Management of IT Services. ➢ Management of Project Management Consultancy, Industry Promotion, Business Development, In-house Software Development ➢ Management of Infrastructure Projects.
4.	Administrative Officer	➢ Personnel matters ➢ Establishment & Administration ➢ Legal court cases, Public Grievances etc., ➢ Official Language Implementation ➢ Right to Information Act ➢ Disciplinary matters & Vigilance Matters ➢ Infrastructure Facilities and Logistic Management, ➢ Purchases for centers
5.	Finance Officer	➢ Operation Head of Finance, Accounts, Payments, Audit of Accounts Activities of STPI Bengaluru and its sub-centers

Please refer STPI-HQ website www.stpi.in for the Delegation of Powers to Governing Council (GC)/Director General (DG)/Sr. Director/Jurisdictional Directors/ Head (other than Directors) of Centres/Sub Centres

Please refer STPI-HQ website www.stpi.in for the Administrative Powers to Governing Council/Director General/Sr. Director/Jurisdictional Directors/Head (other than Directors) of Centre/Sub Centres.

CHAPTER – 4: THE PROCEDURE FOLLOWED IN THE DECISION MAKING PROCESS, INCLUDING CHANNELS OF SUPERVISION AND ACCOUNTABILITY [4(1) (b) (iii)]

Please refer to STPI-HQ Website www.stpi.in

CHAPTER – 5: THE NORMS SET BY STPI FOR THE DISCHARGE OF ITS FUNCTIONS [SEC 4(1) (b)(iv)]

Details of norms/standards set by STPI for execution
Please refer to STPI- HQ Website www.stpi.in

CHAPTER – 6: THE RULES, REGULATIONS, INSTRUCTIONS, MANUALS AND RECORDS HELD BY STPI OR UNDER ITS CONTROL OR USED BY ITS EMPLOYEES FOR DISCHARGING ITS FUNCTIONS [SECTION 4(1)(b)(v)]

Documents used by STPI

Please refer to STPI- HQ Website www.stpi.in

CHAPTER – 7 : THE STATEMENT OF CATEGORIES OF DOCUMENTS THAT ARE HELD BY STPI OR UNDER ITS CONTROL [SECTION 4(1)(b)(vi)]

Please refer to STPI- HQ Website www.stpi.in

CHAPTER – 8 : PARTICULARS OF ARRANGEMENT THAT EXISTS FOR CONSULTATION WITH OR REPRESENTATION BY THE MEMBERS OF THE PUBLIC IN RELATION TO THE FORMULATION OF POLICY OR IMPLEMENTATION THEREOF [SECTION 4(1)(b)(vii)]

No such arrangement is called for at present.

CHAPTER – 9 : STATEMENT OF THE BOARDS, COUNCILS, COMMITTEES AND OTHER BODIES CONSISTING OF TWO OR MORE PERSONS CONSTITUTED AS ITS PART OR FOR THE PURPOSE OF ITS ADVICE AND AS TO WHETHER MEETINGS OF THOSE BOARDS, COUNCILS, COMMITTEES AND OTHER BODIES ARE OPEN TO THE PUBLIC, OR MINUTES OF SUCH MEETINGS ARE ACCESSIBLE TO THE PUBLIC [SECTION 4(1)(b)(viii)]

Please refer STPI – HQ website www.stpi.in

9.1.1 Standing Executive Boards (SEBs)

A Standing Executive Board (SEB) shall be constituted for each State where the STPI has a Centre to act as an interface with the industry and State Government for policy and operational issues. The SEBs shall also prepare the future expansion plans for the Centre/Sub-centres, augmentation of facilities, annual plan and budget for each STP and advise the Chief Executive Officer.

> - Chief Executive Officer, STPI- Director General — Chairman
> - Deputy Chief Executive Officer, STPI – Sr. Director — Vice Chairman
> - Head of Programme Division for STPI, Administrative Ministry/Representative — Member
> - Secretary, IT, State Govt./his Representative — Member
> - Commissioner (Custom & Excise)/his Representative — Member
> - Commissioner (Income Tax)/his Representative — Member
> - Representatives of local IT industry — Member
> - Representative of Intelligence Bureau — Member
> - Head of Centre, STPI — Member Secretary

* Meetings of the above Council/Committee/Boards are not open to the Public.

CHAPTER – 10: A DIRECTORY OF STPI-B OFFICERS AND EMPLOYEES [SECTION 4(1) (b) (ix)]

Details of Officers/Employees (regular) working at STPI-Bengaluru and Sub-Centers are given below:-

	STPI-Bengaluru			

Sl.No	Name (Shri/Smt/Ms)	Designation	Phone No.	Email ID
1.	Shailendra Kumar Tyagi	Director	66186333	shailendra[DOT}tyagi[AT]stpi[DOT]in
2.	Subramaniam S R	MTS E-V (Scientist 'F')	66186121	sr[DOT]subramaniam[AT]stpi[DOT]in
3.	Mahadesha V	MTS E-V (Scientist 'F')	--	v[DOT]mahadesha[AT]stpi[DOT]in
4.	Nagamani S	MTS E-V (Scientist 'F')	66186136	s[DOT]nagamani[AT]stpi[DOT]in
5.	Kantharaju H S	MTS E-IV (Scientist 'E')	66186320	hs[DOT]kantharaju[AT]stpi[DOT]in
6.	Komala C N	MTS E-IV (Scientist 'E')	66186070	cn[DOT]komala[AT]stpi[DOT]in
7.	Manoj Kumar Singh	MTS E-IV (Scientist 'E')	66186090	manojkumar[DOT]singh[AT]stpi[DOT]in
8.	Subhod Hungund .K	MTS E-IV (Scientist 'E')	66186098	subhod[DOT]hungund[AT]stpi[DOT]in
9.	Jogender Singh	MTS E-IV (Scientist 'E')	66186079	jogender[DOT]singh[AT]stpi[DOT]in
10.	Amit Arora	MTS E-III (Scientist 'D')	66186087	amit[DOT]arora[AT]stpi[DOT]in
11.	Bibhudutta Mohapatra	Sr. Finance Officer Grade – I (A-VIII)	66186055	m[DOT]bibhu[AT]stpi[DOT]in
12.	Prajot Helkar	MTS E-II (Scientist 'C')	66186085	prajot[DOT]helkar[AT]stpi[DOT]in
13.	Govindarajan S	MTS E-II (Scientist 'C')	66186017	sg[DOT]rajan[AT]stpi[DOT]in
14.	Jaikar M	MTS E-II (Scientist 'C')	66186317	m[DOT]jaikar[AT]stpi[DOT]in
15.	Indumathi D	MTS E-II (Scientist 'C')	66186075	d[DOT]indumathi[DOT]stpi[DOT]in
16.	Kuppuraj K	MTS E-II (Scientist 'C')	66186027	k[DOT]kuppuraj[DOT]stpi[DOT]in
17.	Sushma K.S	MTS E-II (Scientist 'C')	66186093	ks[DOT]sushma[AT]stpi[DOT]in
18.	Renuka K	MTS E-II (Scientist 'C')	66186100	k[DOT]renuka[AT]stpi[DOT]in
19.	Manjunathan S	Senior Admin Officer A-VII	66186022	s[DOT]manjunathan[DOT]stpi[DOT]in
20.	Anand K	MTS E-II (Scientist 'C')	66186076	k[DOT]anand[AT]}stpi[DOT]in
21.	Sudhakar T	MTS E-II (Scientist 'C')	-	t[DOT]sudhakar[AT]stpi[DOT]in
22.	Niraj Kumar	MTS E-I (Scientist 'B')	66186057	niraj[DOT]kumar[AT]stpi[DOT]in

23.	Nitin Kumar Singh	MTS E-I (Scientist 'B')	66186067	nitinkumar[DOT]singh[AT]stpi[DOT]in
24.	Srithar S	TO-I	-	s[DOT]srithar[AT]stpi[DOT]in
25.	Rajalakshmi S	TO-I	66186084	s[DOT]rajalakshmi[AT]stpi[DOT]in
26.	Jayachandra N.R	TO-I	66186071	nr[DOT]jayachandra[AT]stpi[DOT]in
27.	Suma I Hiremanipatil	TO-I	66186051	suma[DOT]patil[AT] stpi[DOT]in
28.	Ganesh M	TO-I	66186078	m[DOT]ganesh[AT]stpi[DOT]in
29.	Swetha C Kolvekar	TO-I	66186283	swetha[DOT]kolveka[AT]stpi[DOT]in
30.	Jimnesh P	TO-I	66186091	p[DOT]jimnesh[AT] stpi[DOT]in
31.	Umesh B	TO-I	66186030	b[DOT]umesh[AT] stpi[DOT]in
32.	Jayateerth Ragavendra Joshi	TO-I	66186034	jr[DOT]joshi[AT]stpi[DOT]in
33.	Jayanthi.G	TO-I	66186088	g[DOT][jayanthi[AT]stpi[DOT]in
34.	Maruthi Prasad	TO-I	-	bm[DOT]Prasad[AT]stpi[DOT]in
35.	Anand Kumar P	TO-I	66186053	anand[DOT]kumar[AT]stpi[DOT]in
36.	Shrikant	TO-I	66186054	shrikant[AT]stpi[DOT]in
37.	Suresh Kumar J	TO-I	66186073	suresh[DOT]kumar[AT]stpi[DOT]in
38.	Lokesh N	TO-I	66186141	n[DOT]lokesh[AT]stpi[DOT]in
39.	Senthil Kumar P	TO-I	66186097	p[DOT]Senthilkumar[AT] stpi[DOT]in
40.	Ravi S.C	TO-I	66186031	sc[DOT]ravi[AT]stpi[DOT]in
41.	Pradeep J.R	TO-I	-	Jr[DOT]pradeep[AT]stpi[DOT]in
42.	Vijaya Raj N	TO-I	66186038	n[DOT]vijayaraj[AT]stpi[DOT]in
43.	Guruprasad K	Admin Officer (A-V)	66186299	k[DOT]guruprasad[AT]stpi[DOT]in
44.	Ravi Shankar B	MTSS-ES-VI	66186041	ravi[DOT]shankar[AT] stpi[DOT]in
45.	Ch.P.Rao. Chalamala Setti	Accounts Officer (A-V)	66186014	prasadrao[AT]stpi[DOT]in
46.	Rohith S	MTSS-ES-VI	66186089	s[DOT]Rohith[AT]stpi[DOT]in
47.	Madhavi Latha G	MAS-A-IV	66186009	madhavi[AT]stpi[DOT]in
48.	Mohana Sundari .B	MAS-A-IV	66186052	b[DOT]mohana[AT]stpi[DOT]in
49.	Prakash K	MAS-A-IV	66186024	k[DOT]prakash[AT]stpi[DOT]in
50.	Ravikumar N.S	MAS-A-IV	66186023	ns[DOT]ravikumar[AT]stpi[DOT]in

51.	Megavannan G	MAS-A-IV	66186077	g[DOT]megavannan[AT]stpi[DOT]in
52.	Hemanth Kumar Koppula	MAS-A-IV	66186314	hemanth[DOT]k[AT]stpi[DOT]in
53.	Ritha J	MAS-A-IV	66186037	ritha[AT]stpi[DOT]in
54.	Basayya R Math	MTSS-ES-V	66186306	basayya[DOT]math[AT]stpi[DOT]in
55.	Noothan S. Kotyan	MTSS-ES-V	66186306	noothan[DOT]kotyan[AT]stpi[DOT]in
56.	Dinu Surendran	MTSS ES-V	66186029	Dinu[DOT]surendran[AT]stpi[DOT]in
57.	Gurunadha Reddy Y	MAS-A-IV	66186008	ygreddy[AT]stpi[DOT]in
58.	Rama Mohan Reddy Tippuluri	MAS-A-IV	66186019	rama[DOT]reddy[AT]stpi[DOT]in
59.	Shiva Kumar R	MAS-A-II (MACP – Level 5)	66186058	r[DOT]shivakumar[AT]stpi[DOT]in
60.	Venkateshappa S.M	MAS-A-III	66186300-05	sm[DOT]venkateshappa[AT]stpi[DOT]in
61.	Shashikumar	MAS-A-III	66186013	shashi[DOT]kumar[AT]stpi[DOT]in
62.	Mallesha G.C	MTSS-ES-IV	66186306	gc[DOT]mallesha[AT]stpi[DOT]in
63.	Shaik Taher Shariff	MAS-A-III	66186016	taher[DOT]shariff[AT]stpi[DOT]in
64.	Anand Sadhu	MTSS-ES-III	66186306	s[DOT] Anand[AT]stpi[DOT]in
65.	Ajaruddin Hattimattur	MAS-A-II	66186021	mh[DOT]azharuddin[AT]stpi[DOT]in

Sub Centre (Mangaluru & Manipal)				
Sl.No	Name (Shri/Smt/Ms)	Designation	Phone No.	Email ID
1	Ravindra Aroor	OIC, MTS E-IV (Scientist 'E')	0824-2212189	ravindra[DOT]aroor[AT]stpi[DOT]in
2	Shaluraj S V	TO-I	0824-2212189	sv[DOT]shaluraj[AT]stpi[DOT]in
3	Babitha S K	Admin Officer - II	0824-2212189	sk[DOT]babitha[AT]stpi[DOT]in

Sub Centre (Mysuru)				
Sl.No	Name (Shri/Smt/Ms)	Designation	Phone No.	Email ID
1	Jayaprakash	OIC, MTS E-IV (Scientist 'E')	0821-2412090	jayaprakash[AT]stpi[DOT]in
2	Veerabhadra	MTS E-II (Scientist 'C')	0821-2412090	bm[DOT]veerabhadra[AT]stpi[DOT]in
3	Suryakanth Kalshetty	MTS E-II (Scientist 'C')	0821-2412090	k[DOT]suryakanth[AT]stpi[DOT]in
4	Prashanth K.C	TO-I	0821-2412090	kc[DOT][prashanth[AT]stpi[DOT]in
5	Manjunatha P.M	TO-I	0821-2412090	pm[DOT]manjunatha[AT]stpi[DOT]in

6	Nagaraju B	Admin Officer(A-V)	0821-2412090	b[DOT]nagaraju[AT]stpi[DOT]in

Sub Centre (Hubballi)				
SI.No	Name (Shri/Smt/Ms)	Designation	Phone No.	Email ID
1	Sasikumar V	OIC, MTS E-IV (Scientist 'E')	0836-2257090	v[DOT]sasikumar[AT]stpi[DOT]in
2	Aneesh Kumar T.K	TO-I	0836-2257090	aneesh[DOT]kumar[AT]stpi[DOT]in
3	Ganesh B Poojary	MAS-A-IV	0836-2257090	bDOT]ganesh[AT]stpi[DOT]in
4	Pramodsa M.M	TO-I	0836-2257090	mm[DOT]pramodsa[AT]stpi[DOT]in

CHAPTER – 11 : MONTHLY REMUNERATION RECEIVED BY EACH OFFICER / EMPLOYEE OF STPI INCLUDING THE SYSTEM OF COMPENSATION AS PROVIDED IN TS REGULATION [SECTION 4(1) (b) (x)]

Details of officers and employees monthly remuneration received by each in respect of STPI Bengaluru and sub-centres are given below:-

SI. No.	Name (Shri/Smt/Ms)	Designation	Level and Pay as on Dec 2023	
			Level	Pay (Rs)
1.	Shailendra Kumar Tyagi	Director	14	177400
2.	Subramaniam S R	MTS E-V (Scientist 'F')	13A	171100
3.	Mahadesha V	MTS E-V (Scientist 'F')	13A	166100
4.	Nagamani S	MTS E-V (Scientist 'F')	13A	166100
5.	Kantharaju H.S	MTS E-IV (Scientist 'E')	13	142700
6.	Komala C N	MTS E-IV (Scientist 'E')	13	134500
7.	Manoj Kumar Singh	MTS E-IV (Scientist 'E')	13	130600
8.	Subhod Hungund K	MTS E-IV (Scientist 'E')	13	130600
9.	Jogender Singh	MTS E-IV (Scientist 'E')	13	130600
10.	Amit Arora	MTS E-III (Scientist 'D')	12	94100
11.	Bibhudutta Mohapatra	Sr. Finance Officer Grade – I (A-VIII)	12	96900
12.	Prajot Helkar	MTS E-II (Scientist 'C')	11	80900
13.	Govindarajan S	MTS E-II (Scientist 'C')	11	78500
14.	Jaikar M	MTS E-II (Scientist 'C')	11	78500
15.	Indumathi D	MTS E-II (Scientist 'C')	11	76200
16.	Kuppuraj K	MTS E-II (Scientist 'C')	11	76200
17.	Sushma K.S	MTS E-II (Scientist 'C')	11	76200
18.	Renuka K	MTS E-II (Scientist 'C')	11	74000
19.	Manjunathan S	Senior Admin Officer A-VII	11	76200
20.	Anand K	MTS E-II (Scientist 'C')	11	71800

Sl. No.	Name (Shri/Smt/Ms)	Designation	Level and Pay as on Dec 2023	
			Level	Pay (Rs)
21.	Sudhakar T	MTS E-II (Scientist 'C')	11	71800
22.	Niraj Kumar	MTS E-I (Scientist 'B')	10	56100
23.	Nitin Kumar Singh	MTS E-I (Scientist 'B')	10	56100
24.	Srithar S	TO-I	9	63300
25.	Rajalakshmi S	TO-I	9	63300
26.	Jayachandra N.R	TO-I	9	63300
27.	Suma I Hiremani Patil	TO-I	9	63300
28.	Ganesh M	TO-I	9	63300
29.	Swetha C Kolvekar	TO-I	9	61500
30.	Jimnesh P	TO-I	9	61500
31.	Umesh B	TO-I	9	59700
32.	Jayateerth Raghavendra Joshi	TO-I	9	59700
33.	Jayanthi.G	TO-I	9	59700
34.	Maruthi Prasad	TO-I	9	59700
35.	Anand Kumar P	TO-I	9	59700
36.	Shrikant	TO-I	9	58000
37.	Suresh Kumar J	TO-I	9	56300
38.	Lokesh N	TO-I	9	56300
39.	Senthil Kumar P	TO-I	9	61500
40.	Ravi S.C	TO-I	9	59700
41.	Pradeep J.R	TO-I	9	56300
42.	Vijaya Raj N	TO-I	9	54700
43.	Guruprasad K	Admin Officer (A-V)	7	58600
44.	Ravi Shankar B	MTSS-ES-VI	7	55200
45.	Ch.P.Rao. Chalamala Setti	Accounts Officer (A-V)	7	47600
46.	Rohith S	MTSS-ES-VI	7	47600
47.	Madhavi Latha G	MAS-A-IV	6	62200
48.	Mohana Sundari .B	MAS-A-IV	6	47600
49.	Prakash K	MAS-A-IV	6	42300
50.	Ravikumar N.S	MAS-A-IV	6	42300
51.	Megavannan G	MAS-A-IV	6	42300
52.	Hemanth Kumar Koppula	MAS-A-IV	6	39900
53.	Ritha J	MAS-A-IV	6	39900
54.	Noothan S. Kotyan	MTSS-ES-V	6	39900
55.	Basayya R Math	MTSS-ES-V	6	39900
56.	Dinu Surendran	MTSS-ES-V	6	35400

Sl. No.	Name (Shri/Smt/Ms)	Designation	Level and Pay as on Dec 2023	
			Level	Pay (Rs)
57.	Gurunadha Reddy Y	MAS-A-IV	6	35400
58.	Rama Mohan Reddy Tippuluri	MAS A-IV	6	35400
59.	Shiva Kumar R	MAS-A-II (MACP Level-5)	5	44100
60.	Venkateshappa S.M	MAS-A-III	5	41600
61.	Shashikumar	MAS-A-III	5	39200
62.	Mallesha G.C	MTSS-ES-IV	5	37000
63.	Shaik Taher Shariff	MAS-A-III	5	32900
64.	Anand Sadhu	MTSS-ES-III	4	34300
65.	Ajaruddin Hattimattur	MAS-A-II	4	27100

Sub Centre (Mangaluru & Manipal)				
Sl. No.	Name (Shri/Smt/Ms)	Designation	Level and Pay as on Dec 2023	
			Level	Pay (Rs)
01	Ravindra Aroor	OIC, MTS E-IV (Scientist 'E')	13	147000
02	Shaluraj S V	TO-I	9	61500
03	Babitha S K	Admin Officer- II	9	59700

Sub Centre (Mysuru)				
Sl. No.	Name (Shri/Smt/Ms)	Designation	Level and Pay as on Dec 2023	
			Level	Pay (Rs)
01	Jayaprakash	OIC, MTS E-IV (Scientist 'E')	13	147000
02	Veerabhadra	MTS E-II (Scientist 'C')	11	71800
03	Suryakanth Kalshetty	MTS E-II (Scientist 'C')	11	67700
04	Prashanth K C	TO-I	9	59700
05	Manjunatha P M	TO-I	9	56300
06	Nagaraju B	Admin Officer- A-V	7	58600

Sub Centre (Hubballi)				
Sl. No.	Name (Shri/Smt/Ms)	Designation	Level and Pay as on Dec 2023	
			Level	Pay (Rs)
01	Sasikumar V	OIC, MTS E-IV (Scientist 'E')	13	123100
02	Aneesh Kumar T K	TO-I	9	63300
03	Pramodsa M.M	TO-I	9	59700
04	Ganesh B Poojary	MAS-A-IV	6	42300

CHAPTER – 12: BUDGET ALLOCATED TO CENTRE / SUB CENTRE INDICATING THE PARTICULARS OF ALL PLANS, PROPOSED EXPENDITURES AND REPORTS ON DISBURSEMENTS MADE [SECTION 4(1) (b) (xi)]

STPI, Bengaluru has five sub centres, under the directorate. Each sub centre prepares separate budget for each financial year. STPI- Bengaluru centrally manages the budget including sub centres. All payments other than petty expenditure are directly met from STPI- Bengaluru.

CHAPTER – 13 : MANNER OF EXECUTION OF SUBSIDY PROGRAMMES INCLUDING THE AMOUNT ALLOCATED AND THE DETAILS OF BENEFICIARIES OF SUCH PROGRAMMES [SECTION 4(1)(b)(xii)]

STPI have no such programmes.

CHAPTER – 14 : PARTICULARS OF RECIPIENTS OF CONCESSIONS, PERMITS OR AUTHORISATION GRANTED BY STPI [SECTION 4(1) (b) (xiii)]

STPI gives approval for setting up STP/EHTP units under the respective schemes (STP/EHTP). 100% Software/Hardware export oriented units are eligible for benefits under the scheme(s).

CHAPTER – 15 : DETAILS IN RESPECT OF THE INFORMATION, AVAILABLE TO OR HELD BY STPI, REDUCED IN AN ELECTRONIC FORM

Please refer to STPI- HQ Website www.stpi.in

CHAPTER – 16 : PARTICULARS OF FACILITIES AVAILABLE TO CITIZENS FOR OBTAINING INFORMATION, INCLUDING THE WORKING HOURS OF A LIBRARY OR READING ROOM, IF MAINTAINED FOR PUBLIC USE [SECTION 4(1)(b)(xv)]

No library/reading room is maintained for public. However, STPI Centres have dedicated Business Development/EXIM Groups where software exporters/units/industry intending to get more information can have access during working hours for any clarification/guidance. The required details are also hosted in the organization website (https://bengaluru.stpi.in)

CHAPTER – 17: NAMES, DESIGNATIONS AND OTHER PARTICULARS OF THE PUBLIC INFORMATION OFFICERS [SECTION 4(1) (b) (xvi)]

Sl. No.	Names of the STPI centre	Name of PIO	Designation	Official Telephone No.	Mobile No	Email ID
1.	STPI-HQ	Shri Devesh Tyagi	Senior Director	011-20815073	9868884082	devesh[AT]stpi [DOT]in

Sl. No	Names of STPI center/ sub-centre	Name of APIO	Designation	Official Telephone No.	Mobile No	Email ID
1.	Bengaluru Mangaluru & Manipal Mysuru Hubballi Davanagere	Shri Amit Arora	MTS E-III (Scientist 'D')	080-66186087	9663329559	amit[DOT]arora[AT]stpi[DOT]in

CHAPTER–18: SUCH OTHER INFORMATION AS MAY BE PRESCRIBED [SECTION 4(1) (b) (xvii)]

Addresses of the office of the Software Technology Parks of India, HQ & Bengaluru and other sub-centres under Karnataka Jurisdiction:

STPI – Head Quarters
Director General,
Software Technology Parks of India,
Plate-B, 1st Floor,
Office Block-I,
East Kidwai Nagar,
New Delhi-110 023
Ph : +91-11-24628081
Fax :+91-11-20815076
url : www.stpi.in

STPI - BENGALURU
Director
Software Technology Parks of India
No.76&77, Cyber Park, 6th Floor,
Electronics City, Hosur Road, Bengaluru - 560 100,
Ph : +91-080-28520444,+91-080-66186000-07
Fax : +91-80-28521161
Email : shailendra[DOT]tyagi[AT]stpi[DOT]in
url : https://bengaluru.stpi.in

STPI - MYSURU
Officer-in-charge
Software Technology Parks of India
SJCE-STEP Campus, Manas Gangothri,
Mysuru-570 006
Ph : +91-821-2412090/2517780/90
Fax : +91-821-2412080

STPI - MANGALURU
Officer-in-charge
Software Technology Parks of India
Survey No: 129/1A,
Blue Berry Hill, Derebail, Mangaluru-575 008
Ph.: +91-824-2212189/2212139
Fax: +91-824-2216555

STPI - MANIPAL
Officer-in-charge
Software Technology Parks of India,
2nd Floor, KarMic Building,
Rajeev Nagar, 80 Badagubettu, Alevoor Road,
Manipal, Parkala Post,
Udupi District-567107
Ph: 0820-2575752

STPI - HUBBALLI
Officer-in-charge
Software Technology Parks of India, 4th floor, Block A, IT park
Opp, Indira Glass House,
Hubballi-580 029.
Ph:+91-836-2257090/2/3
Fax: +91-836-2257091

STPI – DAVANAGERE
Software Technology Parks of India,
KSOU Regional Centre, J H Patel Layout, behind Shamanur,
Naganur Road, Davanagere,
Karnataka – 577004
Phone : 08192-200892, 08192-200893, 08192-200894