



सॉफ्टवेयर टेक्नोलॉजी पार्क्स ऑफ इंडिया
SOFTWARE TECHNOLOGY PARKS OF INDIA
(भारत सरकार के इलेक्ट्रॉनिकी और सूचना प्रौद्योगिकी मंत्रालय के अन्तर्गत एक स्वायत्त
सोसाइटी, इलेक्ट्रॉनिक सिटी, बेंगलूरु - 560100)
(An Autonomous Society under Ministry. of Electronics and
Information Technology
Govt. of India, Electronic City, Bengaluru - 560100)

शुद्धि-पत्र / CORRIGENDUM

This has reference to Annual Maintenance Contract for STPI Smart Lab Equipment's (BERT Scope/Clock Recovery BSA125C CR12, 8 point 5 Digit DMM 2002MEM2/DC Power supply, Pulse Generator & Logic Analyzer) hosted through GeM.

GEM/2021/B/1078963 Dated: 05.03.2021

GEM/2021/B/1096821 Dated: 05.03.2021

GEM/2021/B/1094226 Dated: 05.03.2021

GEM/2021/B/1094326 Dated: 05.03.2021

Bidders are requested to kindly note the following changes/amendment to the tenders while participating in the bidding:-

Sl. No.	RFP Clause	Existing Spec	Corrigendum
1.	Scope of Work. Clause 6. Service Norms	b. Resolution time (for non-hardware related issues : 4 Hrs or less	The Clause is amended as: b. Resolution time (for non-hardware related issues : 1 day or less
2.	Scope of Work. Clause 6. Service Norms	c. Resolution time (for hardware related issues : 24 Hrs or less	The Clause is amended as: c. Resolution time (for non-hardware related issues : 48 hrs or less
3.	Scope of Work. Clause 6. Service Norms	g. The faulty equipment carried out of the STPI SMART LAB premises to the AMC vendor premises shall be returned back within 5 working days.	The Clause is amended as: g. The faulty equipment carried out of the STPI SMART LAB premises to the AMC vendor premises shall be returned back within 15 working days. However, AMC vendor may provide standby equipment of similar configurations, until the return of the equipment.

This is for your kind information.

निदेशक/ Director
एसटीपीआई-बेंगलूरु/STPI - Bengaluru

दिनांक/Date : 24.03.2021