

Software Technology parks of India

New Delhi

Clarification corrigendum

S.No.	EoI Document Reference(s) (Clause no.)	Content of EoI requiring clarification (s)	Agency's Query/ Comment(s)	STPI's response
1	5. High Level Indicative Scope of Work	The selected System Integrator (hereafter referred to as the Successful bidder) may be responsible for the completion of the turnkey IT systems projects to ensure the operations as per individual project requirements.	a) Please suggest the Turnkey IT systems projects which would require completion. B) Need to understand the technology used or to be used in these projects ? C) will integration and data migration be required ?	All these aspects will depend on the specific requirements of each project that STPI receives from the user departments.
2	5. High Level Indicative Scope of Work	The successful bidder shall undertake the procurement and deployment of IT / ICT Hardware, its related software, other equipment/s, etc. for various projects.	a) what are the specification of the project where IT/ICT Hardware would be required ? B) Need the type of hardware specification required for the projects ? C) Will there be requirement of cloud infrastructure ?	
3	4. Objective of EoI	STPI intends to expand its Project Management & Consultancy (PMC) vertical with the objective of extending its working areas into various technology solution offerings in the field of Information Technology systems. Accordingly, STPI is looking forward to empanel eligible System Integrators (SI) (hereinafter referred as "applicants") for Solution Design, Supply, Configuration and Maintenance of IT s who meet the eligibility criteria specified in this document.	a) Need the details of the projects and what would be the technology required for each project.	
4		No of Concurrent Users	How many concurrent users are there. What is it in Mille sec, Micro sec etc.	

5		Max Transaction per Day	What is the number of transactions per day	
6		Max Size of Write /Transaction year	Need the maximum size of write transaction per year	
7		Any Document Upload Permitted	Is there any document upload required	
8		Max Size of File in MB	What is the file Upload size in MB	
9		Max Files per User	What is the file upload per user required	
10		Database Backup Policy	What is the database back policy	
11		Database Retention Policy	What is database retention policy	
12		DC - DR Policy	What is Data recovery policy	
13		RPO -- Recovery Point of Object	What is the required recovery Point of Object	
14		RTO -- Recovery Time of Object	What is the Recovery Time of Object	
15		Data Archival Policy	What is the current data archival policy	
16			Is the presentation which carries 50 marks, need to be submitted along with our EOI response submission on 7th Jul 2025 or it need to be presented and submitted later on the given date by evaluation committee. Pls confirm.	A copy of the presentation may be submitted along with the EOI response, and it will need to be presented later on the date specified by the evaluation committee.
17			Do we need to submit PBG along with EOI response submission or it need to be submitted once SI is short listed. Pls confirm.	The PBG is required to be submitted after being shortlisted as the SI.
18	1. Certificate of Incorporation	The applicant should be a company registered in India under the Companies Act 1956, Act 2013/ Limited Liability Partnership (LLP) registered under LLP Act, 2008 with their registered office in India in operation for the last five (5) years.	Request you to consider 3-years of operation in India	No change
19	2. Turnover & Net-worth	In case of MSE & Start-ups, Average Annual Turnover of the applicant for the last three financial years (i.e., 2021-22, 2022-23, 2023- 24) should not be less than Rs. 25 crores.	Request you to consider Last 3 preceding years, i.e 2022-23, 2023-24, and 2024-25	No change

20	3. Experience	3.The applicant should have experience in executing at least 3 similar projects covering a scope of work of value not less than Rs. 5 Cr. per project in the last five financial years (i.e. after 01.04.2019)	Request you to consider In case of MSE & Start-ups, Average Annual Turnover and experience need to be exempted	No change
21	6 (Eligibility Criteria), Clause No 3	Tier-II: The applicant should have experience in executing at least 3 similar projects covering a scope of work of value not less than Rs. 5 Cr. per project in the last five financial years (i.e. after 01.04.2019).	For Similar Projects: We assume that projects are related to both IT/ITeS	Please refer Section 6. Eligibility Criteria for "Similar Projects" definition.
22	7. Technical Evaluation - TECHNICAL CRITERIA - Point 02	Tier-I: Experience in executing similar projects of value not less than Rs. 50 Cr per project in the last five financial years (i.e. after 01.04.2019): <ul style="list-style-type: none"> • Minimum of 3 projects: 3 Marks • 4 to 5 projects: 5 Marks • 6 to 8 projects: 8 Marks • More than 8 projects: 10 Marks Tier-II: Experience in executing similar projects of value not less than Rs. 5 Cr per project in the last five financial years (i.e. after 01.04.2019): <ul style="list-style-type: none"> • Minimum of 3 projects: 3 Marks • 4 to 5 projects: 5 Marks • 6 to 8 projects: 8 Marks • More than 8 projects: 10 Marks 	Please clarify whether "similar projects" can include purely software development and implementation projects (e.g., custom ERP solutions or e-governance platforms), or if the scope must mandatorily include hardware supply as well.	Please refer Section 6. Eligibility Criteria for "Similar Projects" definition.

23	7. Technical Evaluation - TECHNICAL CRITERIA - Point 03	<p>Tier-I: Experience in executing similar projects of value not less than Rs. 50 Cr per project in any of the categories in the last 5 years (i.e. after 01.04.2019):</p> <ul style="list-style-type: none"> • Less than 2 States/UTs: 0 Marks • 2 States/UTs: 3 Marks • 3 to 5 States/UTs: 5 Marks • 6 to 10 States/UTs: 8 Marks • More than 10 States/UTs: 10 Marks <p>Tier-II: Experience in executing similar projects of value not less than 5 Cr per project in any of the categories in the last Rs. 5 years (i.e. after 01.04.2019):</p> <ul style="list-style-type: none"> • Less than 2 States/UTs: 0 Marks • 2 to 5 States/UTs: 5 Marks • More than 5 States/UTs: 10 Marks <p>Note: The number of States/UTs covered may be considered either through a single Purchase Order or multiple Purchase Orders of required value.</p>	Please clarify whether "similar projects" can include purely software development and implementation projects (e.g., custom ERP solutions or e-governance platforms), or if the scope must mandatorily include hardware supply as well.	Please refer Section 6. Eligibility Criteria for "Similar Projects" definition.
24	7. Technical Evaluation - TECHNICAL CRITERIA - Point 05	<p>Skilled Manpower with Experience on the System Integrator's payroll:</p> <p>Tier-I:</p> <ul style="list-style-type: none"> • Minimum 200 Manpower: 5 Marks • 201 to 500 manpower: 8 Marks • More than 500 manpower: 10 Marks <p>Tier-II:</p> <ul style="list-style-type: none"> • Minimum 50 Manpower: 5 Marks • 51 to 100 manpower: 8 Marks • More than 100 manpower: 10 Marks 	Kindly Confirm Whether " Skilled Manpower " Required are Hardware Supply, Installation, Maintenance Related Or Application / Software Development and Maintenance Related	"Skilled manpower" here refers to personnel who possess the necessary abilities and expertise to carry out System Integration-related activities.
25	Clause No. 6.2: Turnover & Net worth	<p>Tier-I: Average Annual Turnover of the applicant for the last three financial years (i.e. 2021-22, 2022-23, 2023-24) should not be less than Rs. 200 crores.</p>	We kindly propose that the average annual turnover requirement for Tier-I be revised to ₹75 crores instead of ₹200 crores. This revision would enable broader participation from capable and experienced agencies	No change

			while still maintaining a high standard of financial credibility.	
26	Clause No. 6.3: Experience	Tier-II: The applicant should have experience in executing at least 3 similar projects covering a scope of work of value not less than Rs. 5 Cr. per project in the last five financial years (i.e. after 01.04.2019). In case of an ongoing project (at least 50% of work should be completed), a copy of the Purchase Order(s) or Letter(s) of Award or Contract(s) of work needs along with a partial completion certificate to be submitted.	We seek clarification on whether a partial completion certificate issued after 50% of the project duration must explicitly state "50% of work completed," or if its timing alone meets the eligibility requirement. We respectfully request that such certificates be considered valid, given they are issued post completion of over 50% of the project duration.	The partial completion certificate issued by the client/customer shall explicitly state that 50% or more of the work has been completed.